

DEPARTMENT OF DEFENSE EDUCATION ACTIVITY
AND
FEDERAL EDUCATION ASSOCIATION-STATESIDE REGION

Memorandum of Understanding

NetSupport School Pilot

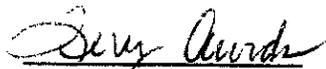
The Department of Defense Education Activity (DoDEA) and the Federal Education Association – Stateside Region (FEASR), hereby agree to the following concerning the use of NetSupport School software in the schools:

- 1) DoDEA will pilot NetSupport School in the DDESS schools using the pilot period to identify and fix concerns, problems and software/hardware issues.
- 2) The NetSupport School pilot cannot be implemented at any DDESS school in the FEA-SR bargaining unit unless and until the local district Association president agrees.
- 3) Educators may select from DoDEA provided training which may include face-to-face training, web-based training, and other related materials, and will be given release time during the duty day. Educators participating will be provided additional training on NetSupport School, if requested by the educator. If training cannot be accomplished during the duty day, the parties agree that the Agency and the local district Association president, or designee, will consult about the time, place and length of the training.
- 4) Additional training on NetSupport School will be provided, if requested by the educator.
- 5) When a DDESS educator, who is eligible for a classroom account, logs in his/her class, using the NetSupport School mass log in feature, the educator will not be held responsible or liable for any actions taken or content accessed by the student(s) while logged in by the educator. This does not supersede the usual and customary oversight which teachers provide in the classroom setting.

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- 6) NetSupport School features may not be used by any DoDEA employee to monitor or check on educators who are participating in the NetSupport pilot.
- 7) The Agency and the local district president or designee will work together to address issues that arise as a result of the use of NetSupport School.
- 8) Bargaining unit members, to include paraprofessionals, participating in the NetSupport School pilot will not be evaluated on use of NetSupport School, or any other aspect of the pilot.
- 9) At the conclusion of the pilot, DoDEA will conduct an anonymous survey of the educators who participated in the NetSupport School pilot. The survey will question if this is a tool to recommend for use in DODEA/DDESS. The survey will also identify any problems during its use, as well as any additional concerns about the NetSupport School program. The results of the survey will be shared in full with the Association.
- 10) In the event the Agency decides to implement the use of NetSupport School, FEA-SR will receive formal notice and be provided an opportunity to bargain the impact and implementation of the use of the software program.


Christine Hill
DoDEA
Deputy Chief of Curriculum
Date 6/13/12


Terry Arvidson
FEA Director for DDESS
Date 5/4/2012


Lenoir Graham
DoDEA HR Director
Date 6/5/2012