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Hi Member,

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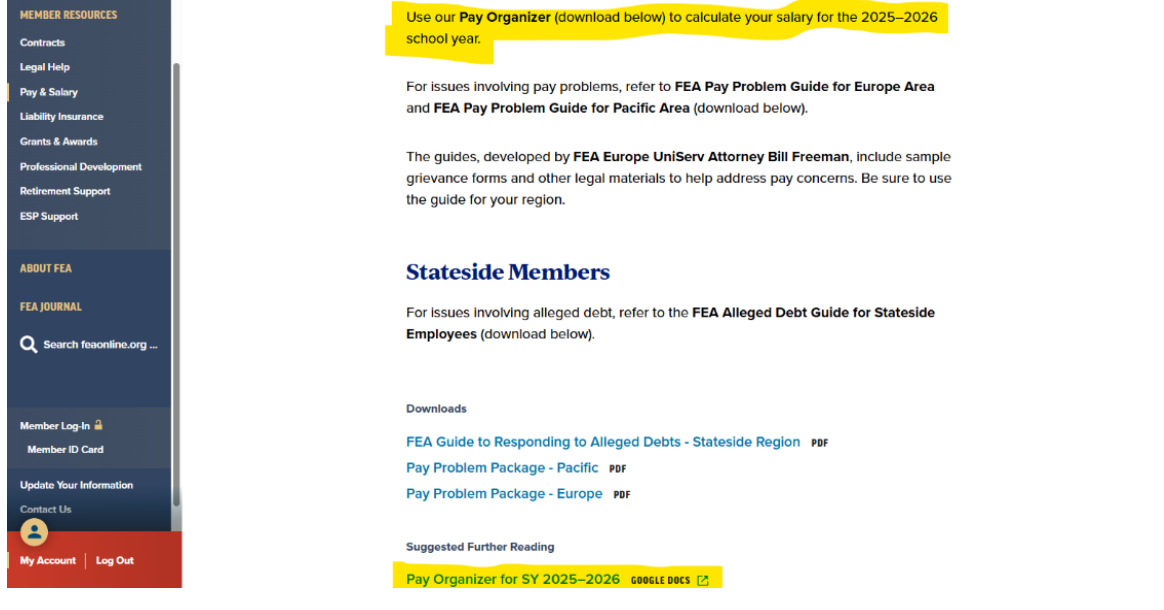
FEA's Winter Break Schedule

FEA will be closed from December 24 through January 2 and will be out of the office during this period, as NEA headquarters will also be closed. NEA will be closed from December 19 through January 5, and as a result, there may be delays with initiatives that require coordination with NEA. **We will also be pausing the FEA newsletter during this time and will resume regular updates after January 5, 2026.** We appreciate your understanding and patience during this period.

2025-2026 Overseas Pay Organizer Now Available

The 2025-2026 Overseas Pay Organizer is now live on the FEA website. This tool is designed specifically for Overseas members and can help you track entitlements, verify the accuracy of your LES, and document any discrepancies related to pay.

You can find the organizer [here](#) on the FEA website under Member Resources → Pay and Salary. The organizer is intended to support members navigating ongoing pay issues across many Overseas locations.



FEA Website Access and Password Reset Update

We are aware that some members continue to experience issues when attempting to reset their FEA website passwords. Specifically, members may receive “undeliverable mail” errors when password reset emails are sent from feaadmin@nea.org.

After working with Capellic and NEA, we have confirmed that FEA’s email settings are correct.

The issue has been identified as originating with Microsoft’s SMTP server.

Current Status

We’ve received an update from NEA regarding the ongoing password reset issues. The NEA staff member responsible for email services is actively working on server upgrades and related system changes to address the problem. While the goal was to resolve this by the end of the year, the process is taking longer than anticipated.

Although we do not yet have a firm timeline, we have been assured that the issue is actively being worked on. We will continue to share updates as we receive them and appreciate your patience in the meantime.

We appreciate your patience during this transition period as we move from the old website to the new one.

Next Steps

We will continue to:

- Monitor updates related to the Microsoft ticket
- Stay in close communication with Capellic and NEA
- Keep members informed through our weekly newsletters with clear, transparent updates until this issue is resolved

Thank you for your patience as we work through this technical challenge.

Holiday Wishes from FEA



As this year comes to a close, we want to wish all FEA members a joyful and restful holiday season. From classrooms and communities across the globe, we are grateful for the work you do every day and for the solidarity that connects us across borders.

We look forward to continuing to support you in the year ahead.

In solidarity and warm holiday wishes,
Federal Education Association

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